Co-creating a Responsible Future (continued)

Responsible Product Stewardship¹⁶

At Sun Pharma, we focus on implementing responsible practices across the product life cycle, including accessibility, labelling, and disposal.



Product Accessibility

At Sun Pharma, in line with our vision of 'Reaching People, Touching Lives', we endeavour to augment product availability and accessibility across multiple global markets, cities, towns, and rural areas. Our robust distribution network of carrying and forwarding agents (CNFs), stockists, distributors, and wholesalers facilitates us to reach and deliver our products to patients across the world.



Product Information and Labelling

As part of our responsible product stewardship, we ensure the relevant product information in terms of pharmacokinetics, safe use of product, sourcing of ingredients, composition, clinical pharmacology, drug interactions and side effects, and storage conditions, among others, is made available to customers through product labelling. In FY22, there were no cases of non-compliance concerning the health and safety impact of products or product information and labelling.

Responsible Product Disposal

In line with the local regulations regarding safety and environmental protection for the disposal of pharmaceutical products, we follow a well-established disposal procedure for the safe disposal of returned or recalled products. We strictly adhere to relevant regulations and ensure compliance with established guidelines for country-specific requirements. Additionally, we document the method of identification of product, quantity, and date of destruction.

